

COMMONWEALTH OF MASSACHUSETTS

DEPARTMENT OF TELECOMMUNICATIONS AND CABLE

D.T.C. 09-1 February 10, 2011

Investigation by the Department of Telecommunications and Cable on its own motion, pursuant to General Law Chapter 159, Section 16, of the telephone service quality of Verizon New England Inc., d/b/a Verizon Massachusetts, in Berkshire, Hampden, Hampshire, and Franklin Counties.

ORDER ON APPEAL OF VERIZON NEW ENGLAND INC. OF HEARING OFFICER'S RULING STRIKING TESTIMONY

On June 16, 2010, Verizon New England Inc., d/b/a Verizon Massachusetts ("Verizon") filed its appeal of a decision issued by the Hearing Officer on June 10, 2010, to strike from the evidence certain statements made by Verizon in its pre-filed Supplemental Testimony. Because the Department has granted the Joint Motion for Approval of Settlement and closed the investigation, Verizon's appeal is DISMISSED AS MOOT.

BY ORDER OF THE DEPARTMENT,

/s/ Geoffrey G. Why

Geoffrey G. Why, Commissioner